

Diane M. Scardino, FACHE

Texas Children's Hospital

Vice President

Diane Scardino is a Vice President at Texas Children's Hospital (TCH). She has been with TCH for 16 of her 20 years' experience in healthcare administration. Scardino's areas of knowledge include shared physician partnerships, strategy, outpatient and community operations, business development and facilities planning.

Scardino began her career as an administrative fellow at The University of Texas Medical Branch (UTMB) in Galveston, Texas, and transitioned into an analyst role post fellowship. She successfully helped gain the hospital full Medicare and Medicaid coverage for their organ transplant programs. In addition, she authored business plans for their children's hospital advisory board structure and the Geriatric service line, "ACE" inpatient unit.

Scardino joined Texas Children's Hospital in 1999, with the significant task of managing all logistical planning for its 1998, \$345 million dollar expansion project. The project doubled the size of TCH and included opening two new buildings and backfilling two existing ones. She coordinated over \$100M in equipment, furniture, finishes, wayfinding, and patient and staff move coordination for the multi-phased project.

In 2002, Scardino moved into operations and has progressively filled various and growing roles in outpatient operations and sub-specialty physician practice management. Under her leadership, the Texas Children's community health centers have doubled in size and visit volume, an innovative practice model known as the Behavioral & Developmental Collaborative was created, and the Neurosciences section has progressed to national recognition for its clinical programs. Today, Scardino's organizational responsibilities include over 500 FTEs, supporting over 800 Pediatric Subspecialty providers. This year, those patient care teams will complete over 350,000 medical, diagnostic and therapeutic outpatient visits and inpatient stays for children all over the greater Houston area. Her current areas of interest are innovation around seamless care continuum, patient-centered care and experience, transitions of care and ongoing development of shared physician partnerships for better strategy and operations.

Outside of TCH, Scardino actively enjoys her professional affiliations with Children's Hospital Association, American College of Healthcare Executives and American Leadership Forum. She also serves on the Boards of The Rise School of Houston, Mental Health America of Greater Houston and the Bauer College Board for the University of Houston. She is married, with two sons and two spoiled chocolate labs. Her family enjoys anything that involves water, so she frequently can be found in Galveston either jet skiing, paddleboarding, fishing, chasing the dogs and youngest son at the beach, eating seafood or reading a good book while lounging by the bay in a hammock.