MANA 7390: Virtual Teams I

Goals for MANA 7390:

1. Knowledge acquisition –
   - Management processes related to groups and how these might differ when a group works without benefit of face-to-face meetings (leadership, communication, motivation, conflict management, etc.)
   - Environmental issues related to virtual work – cross cultural issues, social issues, policy issues, etc.
2. Skills –
   - Learn how to manage projects when group members are not co-located
   - Learn how to be an effective member of a virtual work group
     - Communicate clearly and effectively
     - Resolve conflicts productively
     - Manage without benefit of proximity
     - Champion virtual work environments in your workplace
3. Self-awareness –
   - Understand your own approach to working in groups, especially virtual work groups
   - Understand how you react and respond to the isolation experienced by virtual workers
   - Awareness of how you are perceived by others in virtual work groups