

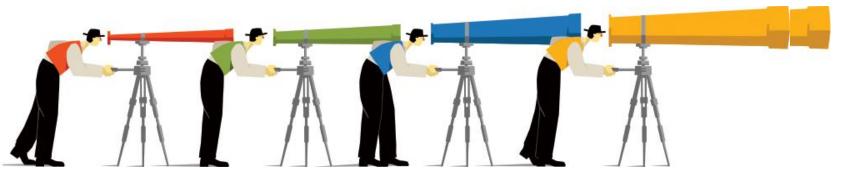
ENERGY

BPS Reliability

Global Energy Management Institute

Bauer, College of Business, University of Houston

March 11, 2015



DISPUTES & INVESTIGATIONS · ECONOMICS · FINANCIAL ADVISORY · MANAGEMENT CONSULTING

©2015 Navigant Consulting, Inc. Confidential and proprietary. Do not distribute or copy.

Critical Infrastructure Scene Setter

- 1. Bulk Power System's Reliability Challenges
- 2. Critical Infrastructure Physical Security Threat
- 3. Critical Infrastructure Cybersecurity Threat
- 4. BPS' CIP Compliance Challenges
- 5. Recommendations to consider
- 6. Questions to consider





Bulk Power System's Reliability Challenges

- » Threats and Vulnerabilities Cyber and Physical
- » FERC and NERC Standards
- » Workforce CIP (Supply and Demand)
- » Changing Resource Mix
- » Mother Nature
- » Political, press and public pressures
- » Aging infrastructure
- » Legislation (Environmental)
- » Executive Orders, and PPD-21





Critical Infrastructure - Physical Security Threat

- » PG&E's Metcalf Substation (Sabotage)
- » Arkansas Lone Wolf... (Sabotage)
- » Recent Substation Intrusion
- » Explosive Devices (Terrorism)
 - Boston Marathon soft targets
 - Maritime or Land USS Cole
- » Combined Physical and Cyber Attack (Terrorism)
 - o GridEx Series







- » Aurora
- » Stuxnet Discovery Iran Centrifuges (6/25/2010)
- » DuQu, Wiper, Flame, Gauss, Mahdi Cyber Espionage, Cyber Effects (9/1/2011- 7/1/2012)
- » Shamoon Saudi Aramco and RasGas (August 2012)
- » U.S. Financial Institutions Chase, BOA, NYSE, Wells Fargo, U.S. Bancorp,
 PNC (DDOS Attacks, September 2012)
- » Mandiant APT1 Report (February 2013)
- » Cylance Report "Operation Cleaver" (2014)
- » Control Systems; SCADA Biggest Concern...





Bulk Power System's CIP Compliance Challenges

- » NERC and FERC Standards (rate of change, the amount, the variety, the overlap...)
- » Clarity of NERC Standards (CIP v5 example)
- » Compliance Risk is great \$1M/event/day
- » Reducing NERC Standards compliance risk
- » Aggressive NERC Standards implementation timelines (2015 and 2016)



- » Minimizing NERC Standards
 compliance risk
- » Addressing concurrently CIP v5
 and CIP-014 NERC Standards with
 aggressive and concurrent
 implementation timelines (2015
 and 2016)
- » Integration of Cyber and Physical
 Security Compliance needed
- » Hardening of Critical Facilities
- » Addressing political, media, and public pressures





- » Get out ahead of regulation
- » Establish Compliance Programs CIP (Cyber and Physical)
- » Pirate Lessons Learned from other sectors Regulation, Security
- » Implement CIP Best Practices (Cyber and Physical Security)
- » Information Share Leverage the Electric-Subsector Information Sharing and Analytics Center (ES-ISAC)
- » Continuously conduct risk assessments and address highest risk
 - Cyber: Maturity Assessment; and Penetration Testing and Forensics
 - Physical: Critical Facilities; Threat and Vulnerability Evaluation; Security
 Plans



Recommendations to Consider (continued)

- » Expand DOE/DHS coordination nexus NCCIC, ICS-CERT, US-CERT
- » Build the CIP workforce highly competitive
- » Consider integration of compliance and security; physical and cyber early
- » Prevent if possible, next biggest security event (Metcalf lesson learned)
- » Extremely proactive with security and tell the story... (NERC lessoned learned)

Questions to consider

- » Where to spend the next incremental security dollar?
- » How can you possibly direct/manage the CIP regulation machine?
- » Any lessons learned from the BPS experience that could assist you?





Key C O N T A C T S



Ken Lotterhos | Managing Director Washington, DC (631) 678-7302 Ken.lotterhos@navigant.com

Matthew Blizard | Director Folsom, CA. (360) 464-3944 Matthew.Blizard@navigant.com

Celia David | Director Chicago, Illinois (312) 583-2139 celia.david@navigant.com

